

Praze Patient Participation Group Meeting Minutes

Title: PPG Meeting

Minutes by: Paul Sandow

Date: 3 July 2019

Time: 1900 - 1945

Location: Praze Surgery

Agenda Items	
Time	Agenda Item Description
	<p>Attendance;</p> <p>Anne Craig Practice Manager (AC)</p> <p>Paul Sandow Assistant Practice Manager (PS)</p> <p>John Nash (JN)</p> <p>Margaret Nash (MN)</p> <p>David Gellatly (DG)</p> <p>Di Punter (DP)</p> <p>Jane Allen (JA)</p>
	<p>Apologies;</p> <p>Helen Gambier (HG)</p> <p>Amy Allen (AA)</p> <p>Brian Punter (BP)</p> <p>Alastair McLeod (AM)</p> <p>Chris Iremonger (CI)</p> <p>Tim Iremonger (TI)</p>
	<p>Temporary Chair</p> <ul style="list-style-type: none"> - AC Proposed by JN , Seconded by JA <p>Declaration of Personal Interests</p> <ul style="list-style-type: none"> - None
	<p>Read and Adopt Minutes of Previous Meeting: 22.05.2019</p> <ul style="list-style-type: none"> - Summarised by AC for new members/attendees - Proposed by JN , Seconded by DG
	<p>Matters Arising from Previous Minutes: 22.05.2019</p> <ul style="list-style-type: none"> - None
	<p>Dressing clinic</p> <ul style="list-style-type: none"> - DP: Gives feedback regarding post-operative and now routine dressing being carried out at dressings clinics rather than at the GP surgery - this is not convenient for the patient; especially those who live rurally, with poor transport links. Discussion. - AC/PS advise group that the dressing clinic has run for 8 years. Its use is being expanded. Reasons include: Improved healing rates, social prescribing benefits of dressing clinics and the low practice nursing capacity. AC/PS acknowledge that there have been accelerated changes in North Kerrier area, as a consequence of Phoenix Surgery closer and demand. - General changing NHS discussion <p>Practice News</p> <ul style="list-style-type: none"> - Dr Lucy Freyne had her last day on Friday. Lucy has left the NHS and will work on Jersey, Channel Islands - The practice advertised a salaried GP post and received no applicants. - Anticipating a lack of GPs applying for salaried GP posts, the practice also advertised for Paramedics

	<p>and Nurse Practitioners</p> <ul style="list-style-type: none"> - Nurses practitioners are highly trained nurses - and do a lot more including carrying out minor ailment clinics and do home visits - Two Nurse practitioners are joining the surgery in August. Simon and Lorna (Lorna is our current Community Matron with expertise in chronic disease management and social prescribing). The Nurse Practitioners are expected to be a great benefit to the practice, diversifying the work force.
	<p>Sip and chat, Misc.</p> <ul style="list-style-type: none"> - A dozen in attendance at last meeting - Sip and chat attendees age range discussed. Youngest was AA - Tombola at Praze Show - advert on KCCG website. Prime location of stall - Leg club/Centipede club - social aspect, improved healing rates. - Age UK travel support available for hospital appointments - U3A discussed. Hayle, Camborne, Redruth - Next Sip and chat 7th Aug 2019 - Cricket club cream teams - Static bike 26 Sept 2019
	<p>Suggestions of Next Meeting's Agenda</p> <ul style="list-style-type: none"> - Send to AC
	<p>Any Other Business</p> <ul style="list-style-type: none"> - MN: re pre-recorded messages heard on calling the surgery - suggests that more different 'comfort messages' are needed as hearing the same messages over and over again. Also suggests having different peoples' voices for comfort messages. - Loss of queue number discussed. The queue number was removed after negative feedback. Positive aspects of the queue number discussed. There is a possible half way solution. - JN: names to be mentioned in a particular area in group set up? - MN: asks if PPG meeting attendee numbers have dropped as the chair, vice chair, secretary positions are vacant. JA: lack of experience in carrying out these roles. DG: expectations and responsibilities expected of you in these roles. Head above the parapet. AA: could try if others were understanding of their shortcomings/in-experience. MN: people have a lot of other things to do
	<p>Date and location of next meeting</p> <ul style="list-style-type: none"> - 11 Sept 2019 at Praze 19:00